



Entrust Energy East, Inc.
Ohio Disclosure Statement for Residential and Small Commercial Customers
Phone: 888.521.5861 Fax: 888.535.6340

Customer Disclosure Statement

Price	<Renewal Rate>
Type of Plan: Fixed or Variable	Variable
Term	Month-to-Month
Customer Rescind Process	If customer is on an electric plan, they may rescind this Agreement without penalty within 7 calendar days following postmark of confirmation notice from utility. If customer is on a gas plan, they may rescind this Agreement without penalty within 7 business days following postmark of confirmation notice from utility.
Amount of Early Termination Fee and method of calculation	<ETF>
Amount of Late Payment Fee and method of calculation	Lower of 1.5% per month or the highest amount permissible under applicable law.
Provisions for renewal of the agreement, for Fixed Term agreements	Written notification of the renewal terms provided between 45 and 90 days prior to the renewal date. If Customer does not respond, Agreement automatically renews as a month-to-month Variable Rate Plan.
Conditions under which savings to the customer are guaranteed	None.
Distribution Utility name	<Utility>